



# CLAYTON COUNTY CONSERVATION

Promote the health and general welfare of the people; to model and encourage preservation, conservation, education and recreation through responsible use and appreciation of our natural resources and cultural heritage.

## Motor Mill Inn Cancellation & Refund Policy

### CANCELLATION POLICY

**Consider this policy prior to purchasing a reservation.**

Should you choose to cancel a reservation with the Clayton County Conservation Board, you will forfeit 100% of all reservation fees paid. Please call the Clayton County Conservation Office 563.245.1516 to cancel your reservation. You will be allowed a one-time change of date request if you have notified staff at least 7 days prior to your reservation.

Please understand at the time of booking your reservation you immediately prohibit other people from reserving and utilizing the Motor Mill Inn; therefore, they will go elsewhere to locate a facility for that date.

Name of person on the reservation will be the only person who can cancel a facility reservation. All cancellations of a reservation cannot be done online and must be made by calling 563.245.1516

If a facility reservation is cancelled by Clayton County Conservation Board due to a natural disaster or if by some means the facility is unusable, a refund will be issued to the person that made the original reservation upon request to the Clayton County Conservation Board.

### REFUND POLICY

**Consider this policy prior to purchasing a reservation.**

All reservations with the Clayton County Conservation Board **and the \$4 Processing Fee** is **NON-REFUNDABLE**. If the Clayton County Conservation Board is unable to provide your facility (or like facility) in operable condition for the date of your reservation(s) a refund will be issued upon request.